

RADIAN COMPLIANCE

Quality Management Systems (QMS) ISO 9001:2015

Quality is a goal of every business. We want quality people to support our customers, quality processes to ensure we fulfill our customer requirements, quality products and services to justify why we are even in business. The ability to meet quality objectives requires structure at all levels of the product or service delivery cycles. Customers more now than ever, are requesting or requiring companies to ensure a quality management system exists. The best way to ensure the effort to create a QMS is sustainable, is to certify to ISO 9001. This standard helps organizations be more efficient and improve customer satisfaction.

Why implement and certify to ISO 9001:2015

- Ensure quality deliverables to meet customer expectations and overall customer satisfaction.
- Develop operational efficiency in business operations for consistent and repeatable processes.
- Identify and address risks at all levels of the business.
- Create relevant process specific key performance indicators to meet overall quality objectives.

ISO 9001 is focused on a standardization of service processes that affects a customer. This can be internal to the organization and/or focused on customer deliverables. In most cases, it is a combination of both. Radian clients have implemented their QMS to include process lifecycles for HR, contracts, project management, finance, and business development.

Implementation of a QMS for services is just as common as for product. Core to any QMS is identification of those supporting processes such as IT infrastructure, supplier management, governance of outsourced processes and change management.

ISO 9001 affords an organization the ability to manage the interaction of information and risk across all departments. A QMS is continually seeking ways to improve an outcome.

Radian Compliance's 100% successful methodology:

- 1. Scope identification and gap analysis** against the standard and clients' current controls.
- 2. Implementation and education** to gaps, goals and objectives as defined by the requirements of the standard and the client's business and customer needs.
- 3. Internal audit** support with qualified internal auditor resources.
- 4. Certification support and ongoing maintenance assistance** during certification audits, and support during surveillance audit years.



ABOUT RADIAN COMPLIANCE, LLC

COMPANY INFORMATION

www.RadianCompliance.com
Info@RadianCompliance.com
630-305-7100

LOCATIONS

Chicago
Washington D.C. Metro

SUPPLIER CODES

DUNS: 964813237
CAGE: 75B51

CONTACT US

Sally Smoczynski, *CISSP*
Managing Partner/Owner
SSmoczynski@RadianCompliance.com
630-728-7181

Lisa DuBrock, *CPA, CPP*
Managing Partner/Owner
LDuBrock@RadianCompliance.com
847-997-2032

CERTIFICATIONS and ACCREDITATIONS



Radian Compliance, LLC applies its 100% successful methodology to assist clients with ISO management systems standards and regulatory frameworks to maintain compliance or obtain certification. Radian supports its clients with ongoing knowledge and consulting with evolving legal, regulatory and contractual compliance requirements. Radian is a **WBENC** certified Women Business Enterprise and Woman Owned Small Business, a **CMMC-AB** Registered Provider Organization,[™] and an **ASIS** Preferred CPE Provider.

The Radian team supports and is recognized as subject matter experts in the following standards and frameworks:

SOLUTION	FORMATS SUPPORTED
Management Systems	ISO 9001 • ISO 22301 • ISO 31000 ISO 28000 • ISO 14001
Information Security, Cybersecurity & Privacy	ISO 27001 • ISO 27701 CMMC • NIST • HIPAA
IT Service Management	ISO 20001 • ITIL
Private Security Companies	ISO 18788 • ANSI/ASIS PSC. 1
Compliance Assessment & Program Development	Workplace violence prevention programs • Physical security assessments • ITAR/EAR

The Radian QMS Difference

ISO 9001 is the basis for all other management system standards. Our team of experts knows how to leverage the value of this standard for all client interactions. We practice what we preach. Our first step in assisting clients is determining their scope for certification. This includes identifying what processes are formal, and which need some additional improvements to meet the standards' requirements. From there, our team has vast experience with operational processes across multiple industries to assist with best practice guidance.